



KanCare Member Enrollment Tour

A Closer Look

What We Offer

From moms and kids to the frail elderly and people with disabilities, Amerigroup knows what KanCare members need to serve them:

- Extra benefits like adult dental, incentive accounts, transportation, cell phones and extra respite care
- Disease management programs to keep chronic conditions at bay
- Long-Term Services and Supports (LTSS) that promote home and community-based living
- Help navigating the health care system and coordinating care
- Case management programs that address physical, behavioral and social well-being

**Programs in green are NCQA-accredited*

Disease Management Programs*

- Asthma
- Congestive heart failure
- Chronic obstructive pulmonary disease
- Coronary artery disease
- Diabetes
- HIV and AIDS
- Major depressive disorder
- Schizophrenia
- High-risk obstetrics/neonatal ICU
- Hypertension
- Obesity
- Bipolar disorder
- Transplant services
- Substance Use Disorder



Our Extra Benefits for all KanCare Members

Dental care for adults — two free cleanings per year	Free GED study materials
A \$10 to \$25 debit card for over-the-counter items when you get certain health checkups or screenings	Help getting free SafeLink mobile phone service, with: <ul style="list-style-type: none"> • No-cost health tip text messages • Free minutes to call us
Free stop-smoking program for adults	Taking Care of Baby and Me® program with free health resources and coaching for pregnant women
Free Weight Watchers for adults	Free career development DVDs
Free relationship workshops	Coupons for savings at local retailers
Free healthy living coaching for kids 7–13 who qualify	Free teeth whitening for adults 21 and over with certain conditions
\$20 Goodwill gift card for professional outfits for job interviews	Up to \$100 for special bedding for people with allergies



Our Extra Benefits for SSI and Waiver Members

Benefit	Group
<ul style="list-style-type: none"> • Extra over-the-counter (OTC) medicines with mail order • Free rides to community health events • Free caregiver transportation to providers • Free in-home pest control (excludes members residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings) 	All waiver groups Certain members on SSI
<ul style="list-style-type: none"> • Extra respite care* 	Autism and Developmental Disability waiver groups
<ul style="list-style-type: none"> • Respite care* 	Frail Elderly waiver group
<ul style="list-style-type: none"> • Free special career development activities 	Traumatic Brain Injury, Developmental Disability and Physical Disability waiver groups

** Excludes members living alone or residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings*

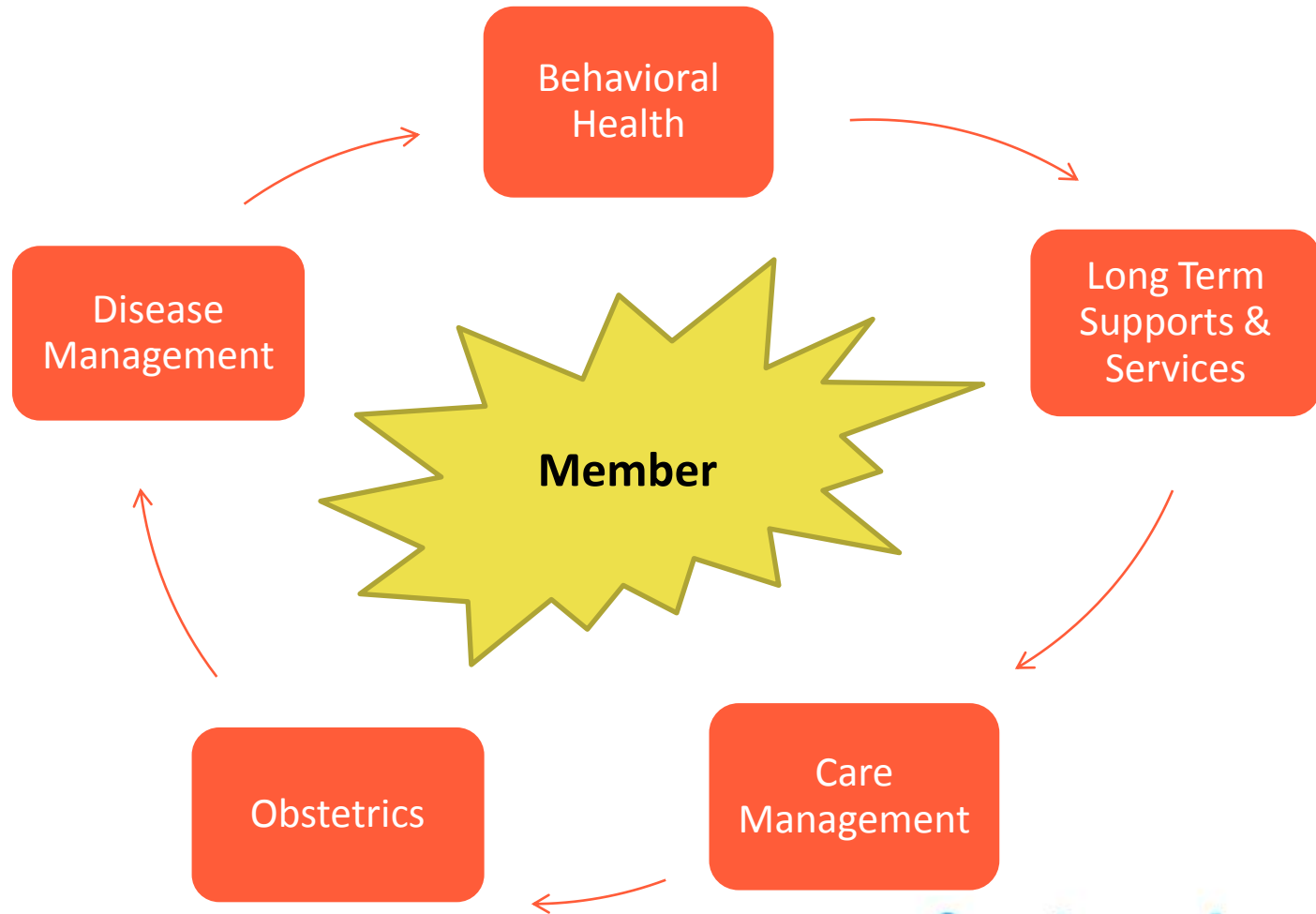


We Make Sure Our Members Get the Medicines and Products They Need to Stay Healthy

- Members can keep taking the medicines they take now with a prescription from their doctor.
- With the Real Solutions® Healthy Rewards program, members can get \$10, \$15 or \$25 every time they get certain health checkups or screenings. The money can be used to buy items like:
 - Baby and children's care products
 - OTC medicines
 - Nutritional foods
- Waiver members and certain people on SSI can get OTC medicines through the mail. If you qualify, we'll give you \$10 each month to order the products you need to stay healthy. Then, we'll deliver the items you order right to your doorstep!



Care Coordination



Care Management Overview

- Call or visit our members to discuss their needs
- Create a care plan with the member and his or her family, caregiver and provider
- Prioritize care plan goals
- Update care plan goals based on:
 - Real outcomes and progress towards goals
 - Agreement and cooperation from the member
- Reduce or close the care plan as the member gets closer to meeting his or her goals

There Are Many Ways to Connect With Us

- **Amerigroup On Call** — where you can get answers to your health questions or concerns any time of the day or night
- **Amerigroup Mobile app** — download your ID card and access our website from your smartphone
- **Health A to Z** — our online health resource library with symptom checkers, information on hundreds of topics and other tools
- **Online communities** — talk to others with similar health issues
- **Health assessments** — identify your special health care needs so we can help you stay healthy
- **Care managers and service coordinators** — for your individual needs
- **Local doctors, hospitals and customer service team** — so the support you need is all around you

What's Next

In Kansas, we make sure you get the support you need. We are:

- Making pre-welcome and welcome calls to our members
- Sending a variety of materials to our new members such as:
 - A member handbook with information about all of our services and benefits
 - A provider directory with a list of network providers and their contact information
 - Information about all our extra benefits and how to use them
 - Member ID cards
- Asking our members to complete a health survey so we can match them with the right programs and services for their needs
- Have questions? Give us a call at 1-800-600-4441

myamerigroup.com/KS

